



SADANAM SKILL ACADEMY

EXPERTISE · EMPLOYABILITY · EXCELLENCE

Pathiripala, Palakkad District, Kerala
Managed by the Gandhi Seva Sadan Charitable Trust

ADMISSIONS OPEN

CERTIFICATION IN AIRPORT OPERATIONS

IN PARTNERSHIP WITH



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Director's Message

Welcome to **Sadanam Skill Academy**.

The world of work is changing rapidly, and success today depends on more than academic qualifications. It demands practical skills, confidence, adaptability, and a commitment to continuous learning. At Sadanam Skill Academy, we are dedicated to preparing our learners for this future.

Established by the Gandhi Seva Sadan Charitable Trust, the Academy reflects our belief that quality skill education should be accessible to everyone. Guided by our philosophy of Expertise. Employability. Excellence., we strive to create learning experiences that are practical, industry-focused, and transformational.

Our programmes are developed in collaboration with leading industry partners to ensure that every learner gains relevant knowledge, hands-on experience, and the professional skills needed to build a successful career. Beyond technical competence, we seek to nurture confidence, integrity, and a lifelong passion for learning.

We are proud to launch our journey with the **Certification in Airport Operations**, offered in academic partnership with GMR Aero Academy. This programme marks the beginning of our commitment to creating meaningful opportunities for young people through high-quality and industry-relevant education.

Whether you are taking your first step towards a career or looking to enhance your skills, Sadanam Skill Academy is here to help you realise your potential.

We invite you to join us as we learn, grow, and build a future defined by expertise, employability, and excellence.

Warm regards,

Prof. Ravikumar K.
Director
Sadanam Skill Academy



Our Vision

To be a trusted leader in accessible, high-quality skill education that builds expertise, enhances employability, and creates confident professionals who contribute to industry and society.

Certification in Airport Operations

WITH PLACEMENT SUPPORT

The **Certification in Airport Operations** is designed to prepare aspiring aviation professionals with the knowledge, practical skills, and professional confidence required to succeed in the dynamic airport and airline industry. It is offered in partnership with the **GMR Aero academy, the training division of GMR Group, the world's second largest private airport operator**. GMR has two decades of experience in the aviation industry, and is renowned for efficiency and service quality. It has built a world-class airport ecosystem with numerous career opportunities for skilled professionals.

The programme provides a comprehensive introduction to the aviation sector, covering the fundamentals of airport operations, air cargo operations, customer service excellence, safety and security awareness, and the regulatory framework governing civil aviation. Learners also develop essential workplace competencies through training in communication, professional etiquette, teamwork, personality development, and interview preparation.

With a strong emphasis on practical learning and industry readiness, the course equips students to take on entry-level roles across airports, airlines, ground handling, cargo, and passenger service operations. Whether you are beginning your career or seeking to enter the fast-growing aviation sector, this programme provides a solid foundation to launch your professional journey with confidence.

Programme Highlights



Learn from Industry Experts

Training delivered by experienced aviation professionals with hands-on airport operations experience



Real-World Learning & Training

Scenario-based training and practical case studies that simulate real airport and airline environments



Career Focused Curriculum

Designed to build employability, industry readiness, and relevant professional skills that employers today value



Active Placement Support

Career guidance and placement assistance through our large network of industry partners and associates



About GMR Aero Academy

GMR Aero Academy (GMR AA) is the training arm of GMR Airports Limited, a major global infrastructure conglomerate that operates Asia's largest private airport network. In India, the company manages and operates the Indira Gandhi International Airport in New Delhi, and the airports in Hyderabad, Goa, Nagpur and Bidar. It also manages airport operations in Indonesia and the Philippines, with developments underway in Greece. GMR's facilities handle over 135 million passengers annually.

The GMR Aero Academy is a training institution for aviation management, engineering, and industry professionals. The academy conducts training programmes accredited by Airport Council International (ACI), International Air Transport Association (IATA), International Civil Aviation Organisation (ICAO), Directorate General of Civil Aviation (DGCA), and Bureau of Civil Aviation Security (BCAS).

The academy is the only one of its kind in India to have been conferred with the 'Regional Training Center of Excellence' stature of ICAO and the 'Global Training Hub' by the ACI. It is also an Authorized Training Center and Accredited Training School of IATA.

Why Airport Operations?

The aviation industry is one of the world's fastest-growing sectors, creating a steady demand for skilled professionals across airports, airlines, cargo, and ground handling services.

As air travel continues to expand and airport infrastructure develops, career opportunities are growing in passenger services, airport operations, customer service, cargo management, security support, and airline operations.

A career in airport operations offers a dynamic work environment, opportunities to interact with people from around the world, and clear pathways for professional growth. With the right training and industry-focused skills, learners can build rewarding careers in this exciting and evolving industry.



Eligibility

Candidates who have completed a bachelor's (or equivalent) degree in any stream from a recognised institution may apply for the course.

[Please note that the course is only open to students have completed their graduate programme; those with paper arrears are ineligible]

Course Duration & Mode

The course duration is 3 months. Classes will be conducted mostly on SSA campus in Pathiripala, with a finishing module at GMR Aero Academy in Kochi.

Admission Process

Eligible students may apply online through the SSA webpage: gsct.org.in/ssa or fill in the application form and submit to the SSA admissions section.

The Academy will arrange for a counselling session and interview for the applicant, and confirm the admission of qualified candidates.

Relevant documents must be produced at the time of admission.

Learning and Training Approach

- Interactive classroom sessions
- Practical demonstrations
- Real-world airport scenarios
- Case studies
- Group activities
- Career coaching

Students gain:

Practical exposure to airport workflows | Understanding of aviation standard operating procedures and compliance systems | Enhanced customer handling and operational skills



What you will learn



Airport Operations

Understand how modern airports function and the role of operational departments



Air Cargo Operations

Learn cargo handling process, logistics, documentation, and freight operations



Customer Service

Develop communication and service skills required for passenger-facing roles



Industry Regulations

Understand the aviation ecosystem, industry structure, and regulatory framework



Safety & Security

Gain knowledge of airport safety procedures, aviation security & emergency protocols



Soft Skills Training

Build confidence through communication and career focused training programmes

Student Development

The central focus of all skilling programmes of SSA is to make the student industry-ready. For a successful career in the aviation industry we build a strong foundation through:

- Professional grooming
- Confidence building
- English communication
- Digital skills
- Workplace etiquette
- Teamwork
- Leadership
- Time management



Career Opportunities & Placement Support

A Certificate Course in Airport Operations can be a pathway to careers in the aviation industry as:

- Customer Service Executive
- Ground Staff
- Passenger Service Associate
- Airport Operations Assistant
- Airline Customer Support
- Baggage Services
- Cargo Operations
- Airline Reservations
- Aviation Hospitality
- Travel Operations



GMR Aero Academy has strong placement linkages with domestic and international airlines operating in India, and Cargo and logistics operators.

Students who successfully complete the program will have the on-roll employment opportunities with GMR Airports (Terminal Operations, Airside Operations, Customer Service, Cargo, Security Support), airport partners and concessionaires, and aviation service providers within the GMR ecosystem

Course Certificate

Successful completion of the programme will earn the students national and global industry-recognised certification from GMR Aero Academy endorsed by the Aerospace & Aviation Sector Skill Council and the government's Skill India initiative.

Course Fee & Amenities

Our academy offers among the most competitive fee for this course. It covers academic fee, academic facilities, additional workshops and programmes, and placement support which is offered through the strong GMR network. Uniform costs are additional.

For students requiring residential facility, the academy can assist with securing PG accommodation in nearby localities. Cost of food & accommodation for the programme duration, both at SSA and in Kochi, must be borne by the student.

For fee enquiries please contact the admissions office.



CONTACT US

FOR ADMISSION INQUIRIES YOU MAY CONTACT US VIA
E-MAIL, PHONE, WEBSITE OR A VISIT TO OUR CAMPUS



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